	IBM Computer Usability Satisfaction Questionnaire
1	Overall, I am satisfied with how easy it is to use this system
	strongly disagree 0 1 2 3 4 5 6 7 8 9 strongly agree
2	It was simple to use this system
	strongly disagree 0 1 2 3 4 5 6 7 8 9 strongly agree
3	I can effectively complete the tasks using this system
	strongly disagree 0 1 2 3 4 5 6 7 8 9 strongly agree
4	I am able to complete my work quickly using this system
	strongly disagree 0 1 2 3 4 5 6 7 8 9 strongly agree
5	I feel comfortable using this system
	strongly disagree 0 1 2 3 4 5 6 7 8 9 strongly agree
6	It was easy to learn to use this system
	strongly disagree 0 1 2 3 4 5 6 7 8 9 strongly agree
7	Whenever I make a mistake using the system, I recover easily and quickly
	strongly disagree 0 1 2 3 4 5 6 7 8 9 strongly agree
8	The organization of information on the system screens is clear
	strongly disagree 0 1 2 3 4 5 6 7 8 9 strongly agree
9	The interface of this system is pleasant
	strongly disagree 0 1 2 3 4 5 6 7 8 9 strongly agree
10	I like using the interface of this system
	strongly disagree 0 1 2 3 4 5 6 7 8 9 strongly agree
11	Overall, I am satisfied with how easy it is to use this system
	strongly disagree 0 1 2 3 4 5 6 7 8 9 strongly agree